

Attachment II: Logical Framework

Narrative Summary	Objectively verifiable Indicator	Means of Verification	Assumption
Goal: Improve transparency and accountability of public service institutes by keeping the demand- supply chain of information and service increasingly operative.			
Outcome: 1. Service providers become more capable and prepared to deliver information and services to the people particularly marginalized groups including women.	<ul style="list-style-type: none"> • 100% of targeted service providers get primary knowledge about RTI Act and whistle blower protection act by the period of 2020. • People receive better quality of services from the providers. 	<ul style="list-style-type: none"> • Previous project completion report ('Promoting Citizens' Access to Information' project supported by COPE, MJF) • National RTI Survey report • Current project completion report 	<ul style="list-style-type: none"> • Information and service providers will be supportive. • Social and political stability will continue.
2. Target beneficiaries are more aware and empowered to claim information and service form the authorities.	<ul style="list-style-type: none"> • 30% of targeted citizens aware about RTI Act 2009 by the period of 2020. • 30% higher number of targeted citizens can tell about key components and benefits of RTI Act 2009 by the end of the project. • Number of RTI applicants increased by 10 % at the end of the project. 	<ul style="list-style-type: none"> • Previous project completion report ('Promoting Citizens' Access to Information' project supported by COPE, MJF) • National RTI Survey report • Current project completion report 	<ul style="list-style-type: none"> • Beneficiaries and the community will cooperate • Social and political stability will continue

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3. Policy planners are in a better position to make the governance tools more operative.	<ul style="list-style-type: none"> Information Commission and Cabinet Division facilitated to take minimum 2 initiatives for better use of the governance tools 	<ul style="list-style-type: none"> Correspondence and communications with IC and CD. Newspaper report. Project completion report 	IC and CD will extend support
1.1. Capacity of grassroots level service providers on citizens' right of access to information and services WBPA enhanced	<ul style="list-style-type: none"> 264 authorities and government officials and selected women members of Union Parishad clarification on right of access to information and services, Whistle Blower Protection Act 1 Project sharing meeting with DC and UNO office 1 Press briefing on the project organized 	<ul style="list-style-type: none"> Event report Attendance sheet Quarterly report Annual report Project completion report 	Government officials and UP secretaries will cooperate
2.1. Community support groups formed / activated to promote right of access to information and services. Support provided to around 300 RTI requesters.	<ul style="list-style-type: none"> JANAK formed and activated in 8 upazilas involving community members 176 meeting organized for JANAK members 	<ul style="list-style-type: none"> Project activity report List of JANAK members Meeting Minutes 	Community will show interest

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2.2. Youth groups mobilized to promote right of access to information and services	<ul style="list-style-type: none"> • One e-learning mobile app developed and operative • Onweb-basede-learning platform developed and operative • 1 Boot camp organized involving 50 youths • 2 workshops in universities on introducing governance tools involving 200 students 	<ul style="list-style-type: none"> • Project activity report • App is in place • Quarterly report • Annual report • Project completion report 	Girls and boys will feel interested and come forward to participate
2.3. Awareness on citizens' right of access to information and services increased among people, particularly the excluded and marginalized groups including women.	<ul style="list-style-type: none"> • 8 public gathering organized involving 50 in each on average. • One Easy learning book on RTI for youth produced and 5,000 copies printed and distributed • Awareness raising materials produced and distributed 	<ul style="list-style-type: none"> • Event report • Copies of video, promotional and publications • Newsletter Distribution list • quarterly report • annual report • Project completion report 	<ul style="list-style-type: none"> • Citizens will be supportive • Creative and technical expertise for audio and visual production will be available
2. 4. Support given to information providers and seekers through RTI help desk. Around 500 RTI applications submitted all over the country through this support.	<ul style="list-style-type: none"> • 2000 information seekers received help in RTI application procedure from the desk 	<ul style="list-style-type: none"> • RTI help desk register 	<ul style="list-style-type: none"> • Information providers and seekers will ask for support from the help desk

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2.5. Accountability of service providing institutions increased through using Social Accountability Tools	<ul style="list-style-type: none"> One Social Audit conducted in 1 locations and result disseminated among 100 citizens. 	<ul style="list-style-type: none"> Social Audit report quarterly report annual report Project completion report 	<ul style="list-style-type: none"> Community leaders will be interested Public representatives and government officials will cooperate
3.1. Key public institute stakeholders engaged in quality improvement of public services	<ul style="list-style-type: none"> A Project presentation meeting arranged Periodical project briefing with Information Commission and Cabinet Division arranged Organize study circle with information commission and RTI forum members arranged 	<ul style="list-style-type: none"> Event report Project report Meeting minutes Annual report 	<ul style="list-style-type: none">
3.2. Governance tools used more effectively through enhanced capacity of Government and NGOs.	<ul style="list-style-type: none"> A Template on web-based disclosure of information developed Strategy on Whistle Blower Protection Act produced Complaint, hearing and decisions in IC analyzed periodically 	<ul style="list-style-type: none"> Web-based Template on information disclosure. Strategy on Whistle Blower Protection Act. Periodical report on IC hearing. quarterly report annual report Project completion report 	<ul style="list-style-type: none"> CD and IC will be interested and supportive NGOs will be pro-active

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3.3. Oversight of governance tools done through analysis and studies.	<ul style="list-style-type: none"> • One political mapping conducted • A youth perception survey on RTI • Study on 2nd generation Citizen Charter conducted 	<ul style="list-style-type: none"> • Report on political mapping • Analysis report on IC hearing • Study report on RTI for youth • Study report on 2nd generation Citizen Charter • quarterly report • annual report • Project completion report 	<ul style="list-style-type: none"> • Parliamentarians and political leaders will cooperate • IC will be cooperative and helpful
3.4. Advocacy at the legislative level to enhance supervisory role of lawmakers in implementation of RTI Act	<ul style="list-style-type: none"> • One Parliamentary Caucus formed 	<ul style="list-style-type: none"> • Minutes of meeting • News clips 	<ul style="list-style-type: none"> • Parliamentarians and parliament secretariat will cooperate